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Websites to Bookmark

Websites to Bookmark

FCN GEMSS: https://usmc-gemss.com

• Contains important GEMSS program resources, documents, training links, and user help.

Cisco: https://cisco.com

• Used to create a Cisco.com account required to login to Software Central and CLC.

Cisco Software Central: https://software.cisco.com

• Provides access for activating and managing your Cisco Smart Licenses.

Cisco Licensing Central (CLC): https://software.cisco.com/clc

• CLC Portal provides consolidated view and management of all your assets and entitlements.





Download and manage

Cisco License Central

A centralized license management platform that offers a comprehensive view of your assets and entitlements. Smart Software Manager

Track and manage your licenses.

Convert traditional licenses to Smart
Licenses.

Download and Upgrade

Download new software or updates to your current software.

To find software for your device, Navigate to software.cisco.com and select "Access Downloads" Access Cisco License Central >

Manage licenses >

→Access downloads >

Traditional Licenses

Generate and manage PAK-based and other device licenses, including demo licenses.

Access LRP >

Manage Smart Account

Update your profile information and manage users.

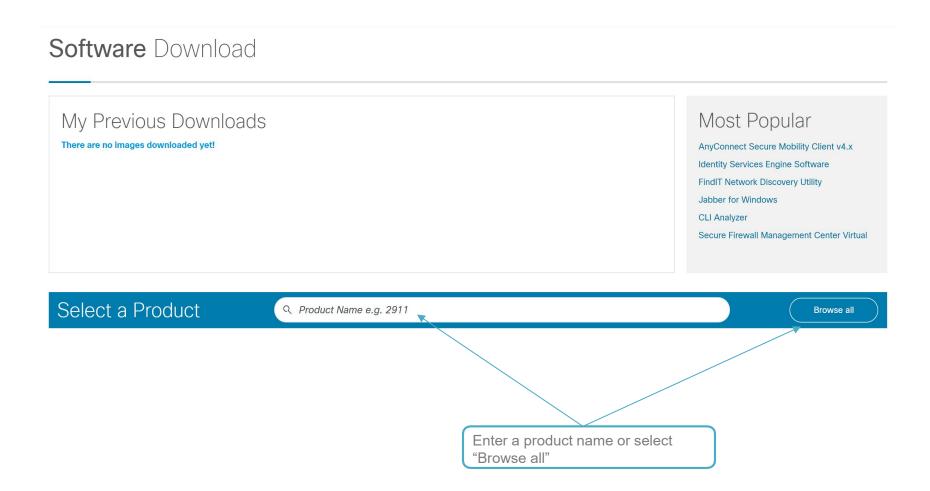
Manage account >

EA Workspace

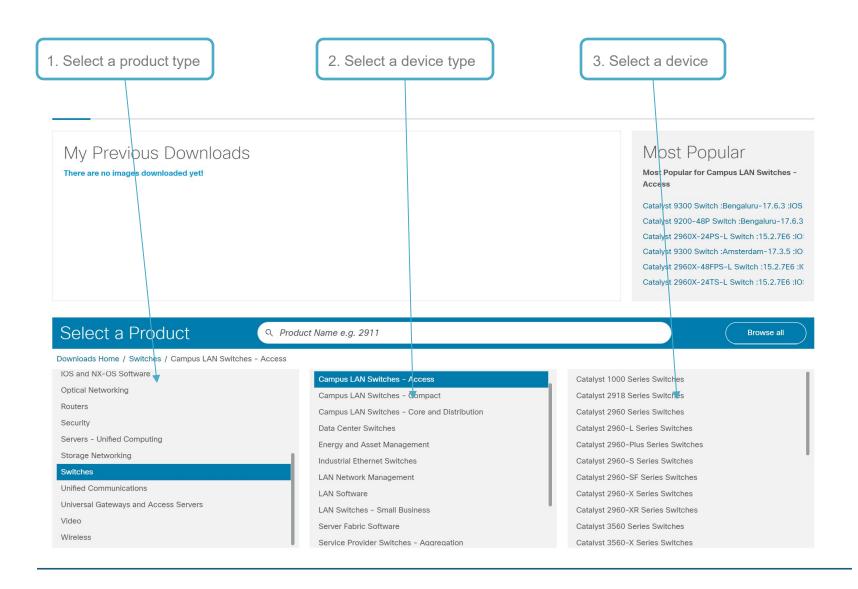
Generate and manage licenses purchased through a Cisco Enterprise Agreement.

Access EA Workspace >











Software Download

IOS XE Software Maintenance Upgrades (SMU)

Select your software for download

Select a Software Type

IOS XE Software

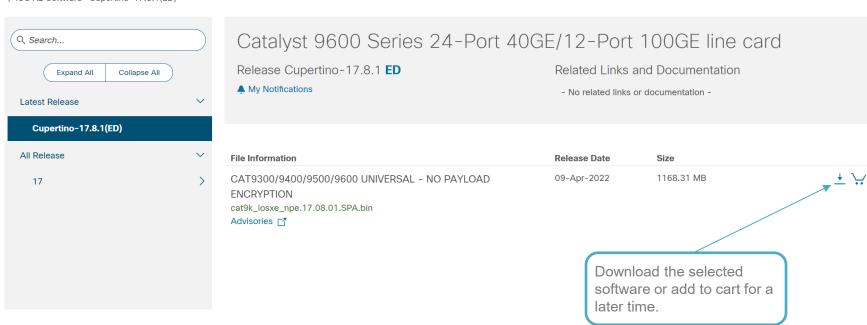
Downloading Software

Breadcrumb trail allows for easy backup to a previous step. Downloads Home / Switches / Campus LAN Switches - Core and Distribution / Catalyst 9600 Series Switches / Catalyst 9606 Switch / Catalyst 9600 Series 24-Port 40GE/12-Port 100GE line card



Software Download

Downloads Home / Switches / Campus LAN Switches - Core and Distribution / Catalyst 9600 Series Switches / Catalyst 9606R Switch / Catalyst 9600 Series 24-Port 40GE/12-Port 100GE line card / IOS XE Software- Cupertino-17.8.1(ED)





Requesting Licenses



Requesting Licenses

As new orders are placed, and assigned to the correct smart account, they will populate in CLC. If serial numbers are not in CLC, you can email the USMC Licensing mailer and request that they be added.

Mailer: usmclicensing@external.cisco.com

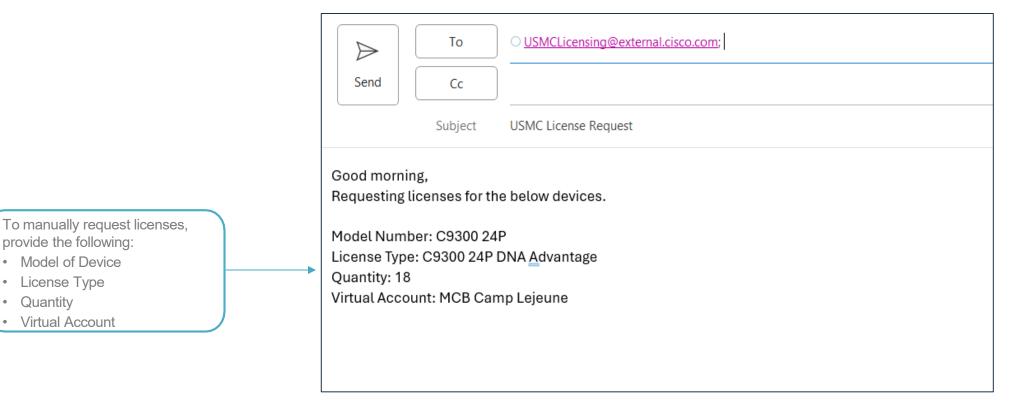
provide the following:

Virtual Account

Model of Device

License Type

Quantity





Hardware Asset Management

Move, Add, Change, or Remove Hardware

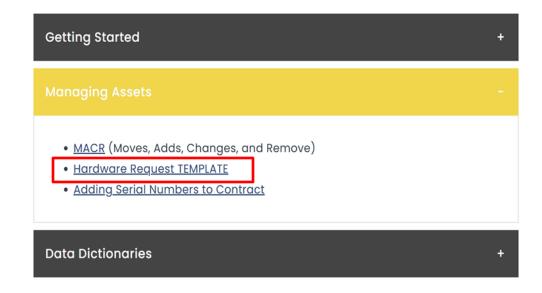


Hardware Request Spreadsheet this document can be found @ usmc-gemss.com/getting-started





GEMSS Getting Started





INTRODUCTION

- Use this spreadsheet when requesting to ADD, RE-ASSIGN, or DECOMMISSION Hardware Equipment in Cisco License Central (CLC)
- Adminstrators for the Virtual Account/Smart Account can RE-ASSIGN devices directly in the MCE Tool.
 - * Note: Use TRANSFER IN accounts if sending outside current administrator responsibility.
- · Your Cisco Hardware Asset Management Team will review and process the request and reach out if there is any questions.

ADD/RE-ASSIGN/DECOMMISSION HARDWARE DEVICES TO THE USMC GEMSS CLC ACCOUNT

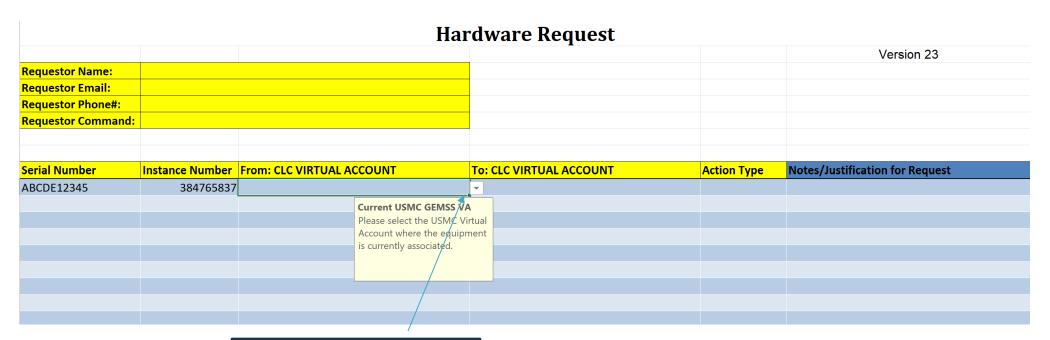
- 1. Click on the "Hardware Request" tab
- 2. Fill out all columns (YELLOW HIGHLIGHTED FIELDS ARE **REQUIRED**)
- 3. Required information:
 - Serial Number
 - Instance Number
 - Current Virtual Account (Must select from Drop Down List in Column C)
 - New Virtual Account (Must select from Drop Down List in Column D)
 - * Note: Use TRANSFER IN accounts if sending outside current administrator responsibility.A11
 - Action Type (Must select from Drop Down List: ADD/RE-ASSIGN/DECOMMISSION)
 - Notes/Justification for Request

Send email with completed form to Cisco Asset Management Team: usmcassetmgr@cisco.com

NOTE:

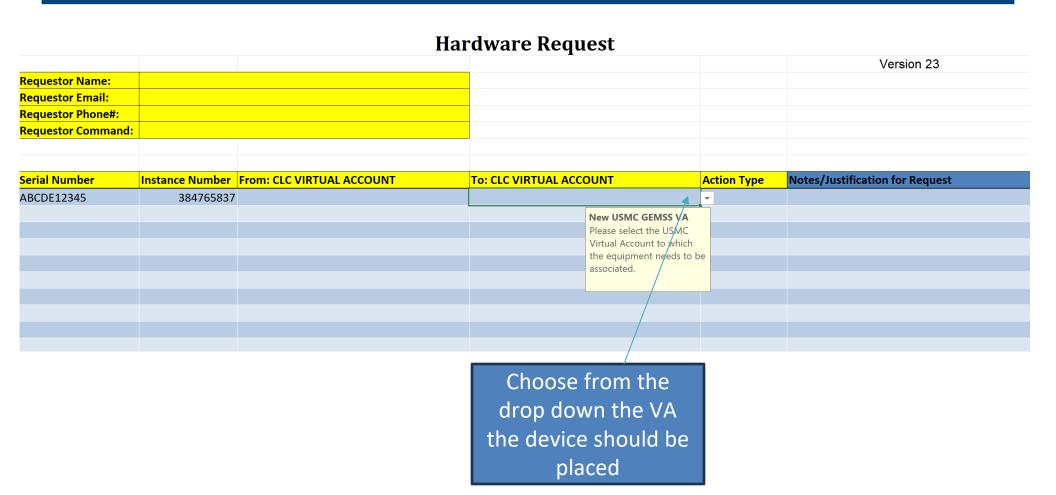
- 4. If you COPY/PASTE into Data Validated Columns ("VIRTUAL ACCOUNT" and "ACTION TYPE"), please verify accuracy as incorrect data will result in request rejection
 - If you need access to, or are unable to locate, the appropriate VIRTUAL ACCOUNT; please contact USMCASSETMGR@CISCO.COM USMCHTOM@CISCO.COM USMC-GEMSS@FCNIT.COM
 - · "ADD" assigns equipment to your Virtual Account.
 - · "RE-ASSIGN" will move equipment to another Virtual Account.
 - * Note: Use TRANSFER IN accounts if sending outside current administrator responsibility.
 - "DECOMMISSION" is when device that will not be utilized by USMC and will not to be supported by Cisco in the future.





Choose from the dropdown which VA the device(s) is currently in







			Hardware Request			
						Version 23
Requestor Name:						
Requestor Email:				İ		
Requestor Phone#:						
Requestor Command:						
Serial Number	Instance Number	From: CLC VIRTUAL ACCOUNT	To: CLC VIRTUAL ACCOUNT	Action Typ	e	Notes/Justification for Request
						Newly purchesed switches to be added to
ABCDE12345	384765837			ADD 📍		GEMSS
				\		
				\	\	

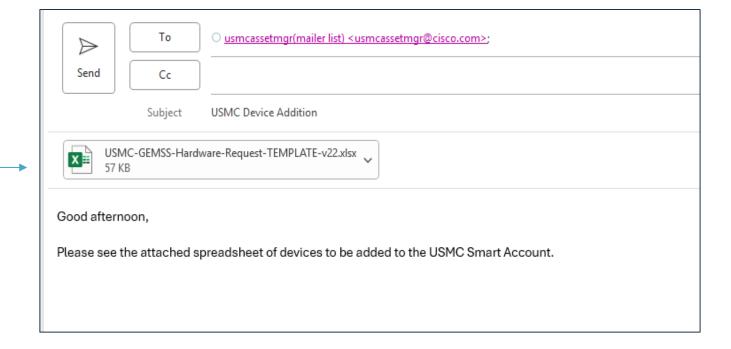
Choose from the dropdown which action is being done:
Add, Reassign, or
Decommission



As new orders are placed, and assigned to the correct smart account, they will populate in CLC. If serial numbers are not in CLC, you can email the USMC Asset Mgr mailer and request that they be added.

Mailer: usmcassetmgr@cisco.com

To manually add devices, complete the required information in the Hardware Request Template spreadsheet.





New Virtual Account Request



All new Virtual Accounts must be approved by HQMC.

To view a listing of all Virtual Accounts, download the Hardware Request Template found here https://usmc-gemss.com/getting-started/

If you don't find your virtual account, send a request to USMC-GEMSS@fcnit.com

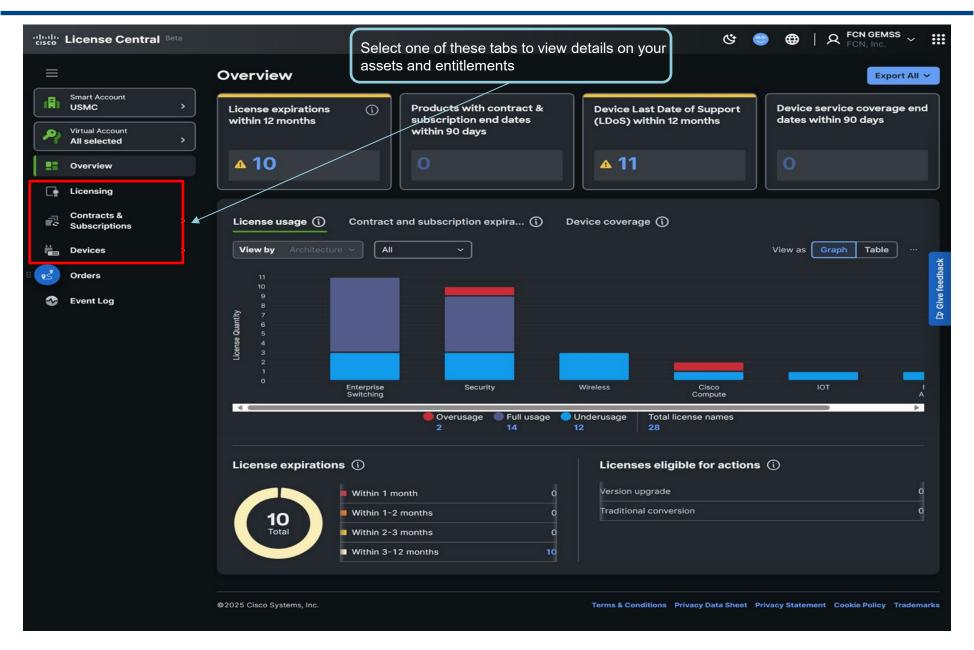
for additional help.



Cisco Licensing Center (CLC) Overview



Account Overview





License View





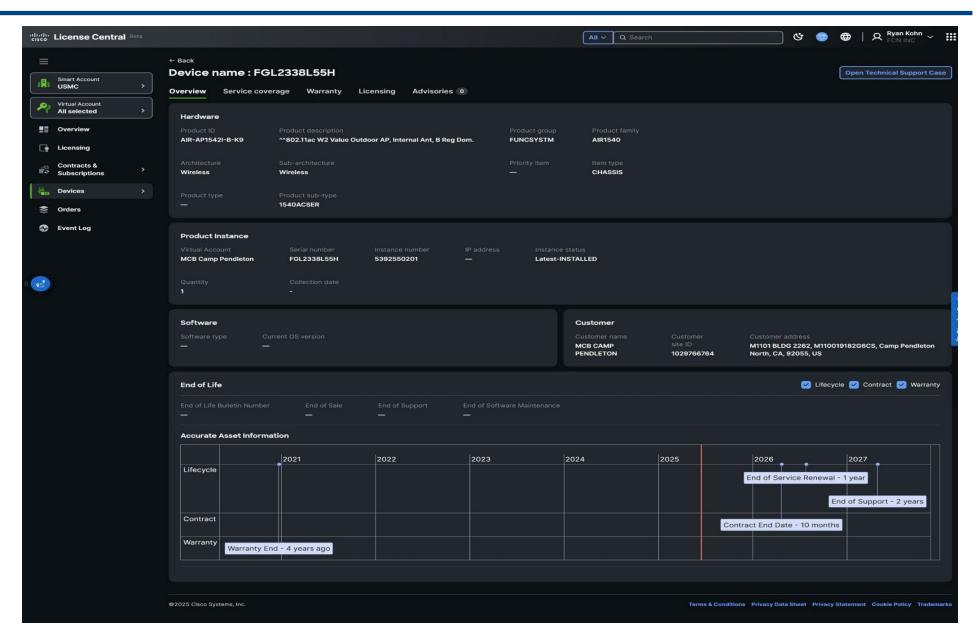
Device View





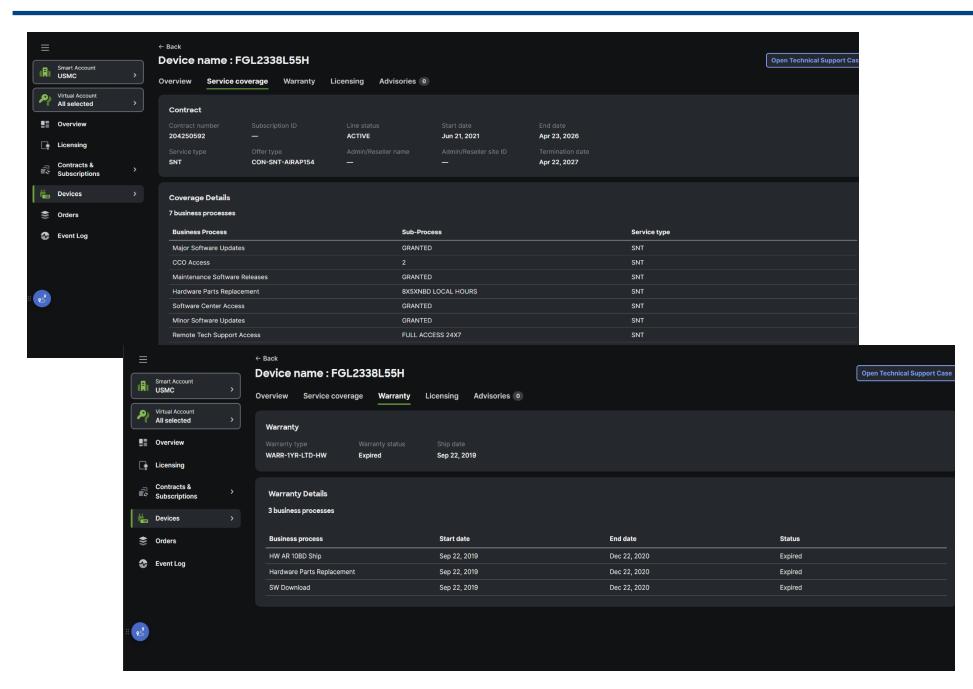
CLC Overview

Device 360 View



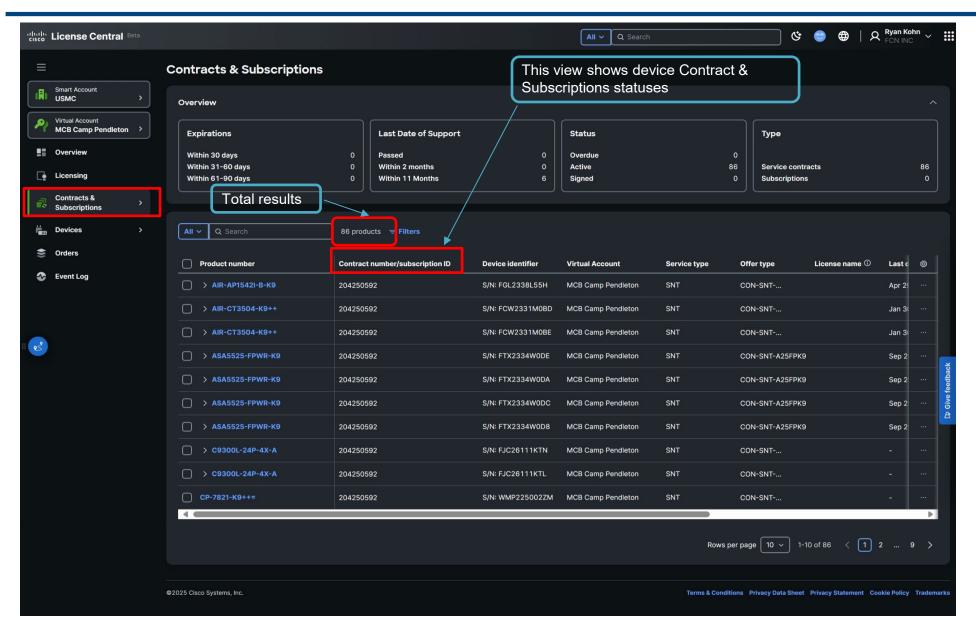


Device 360 View





Contract & Subscriptions

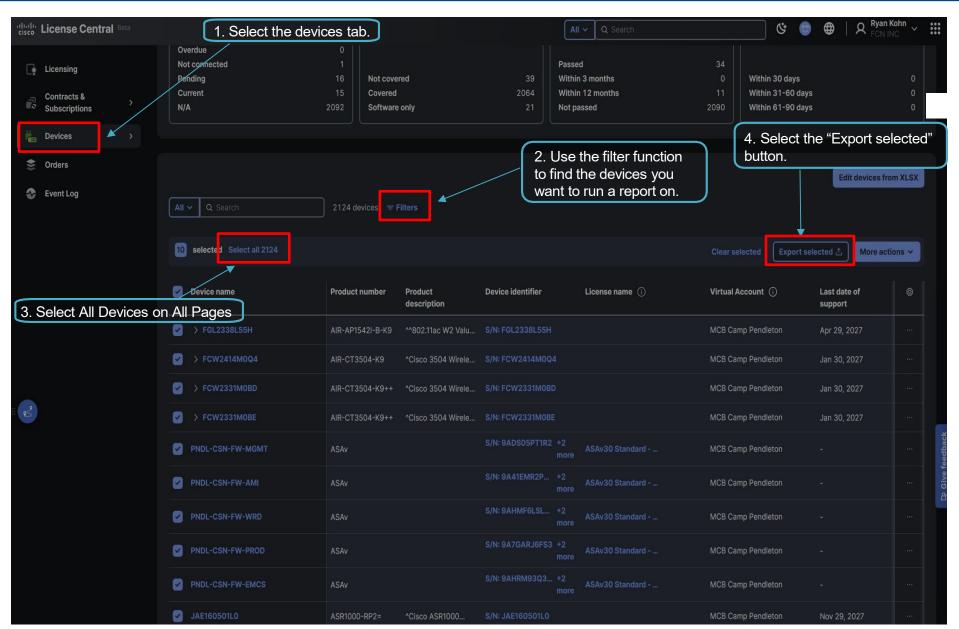




CLC Device Reporting



Device

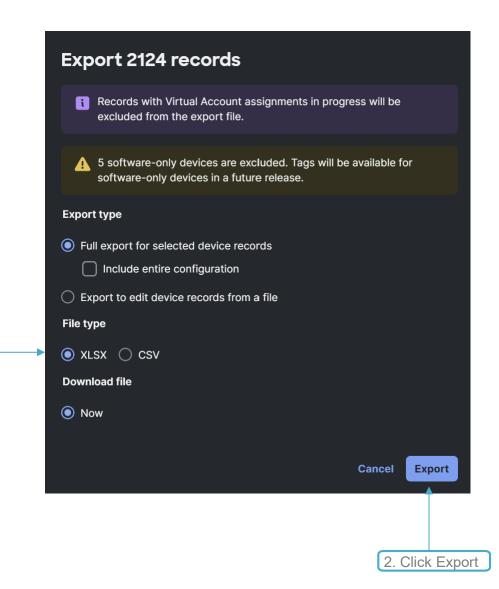




1. Select your File Type

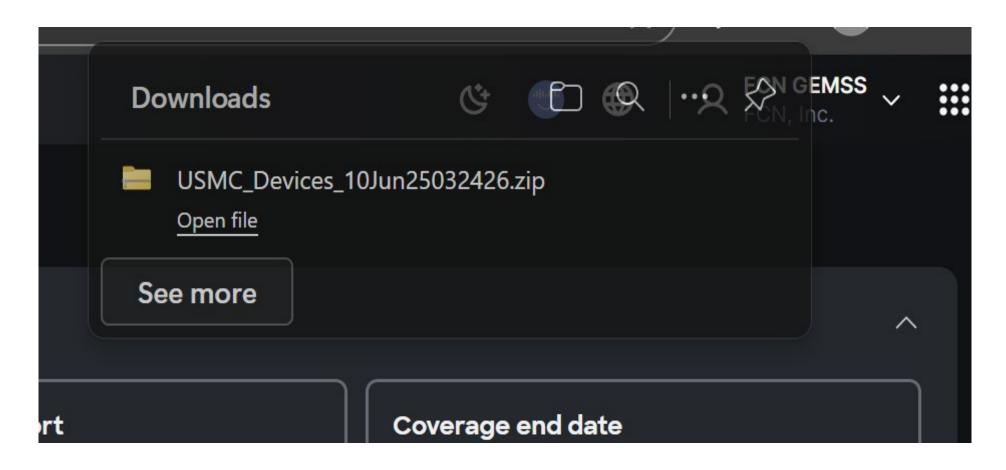
Generating Reports

Devices





Device

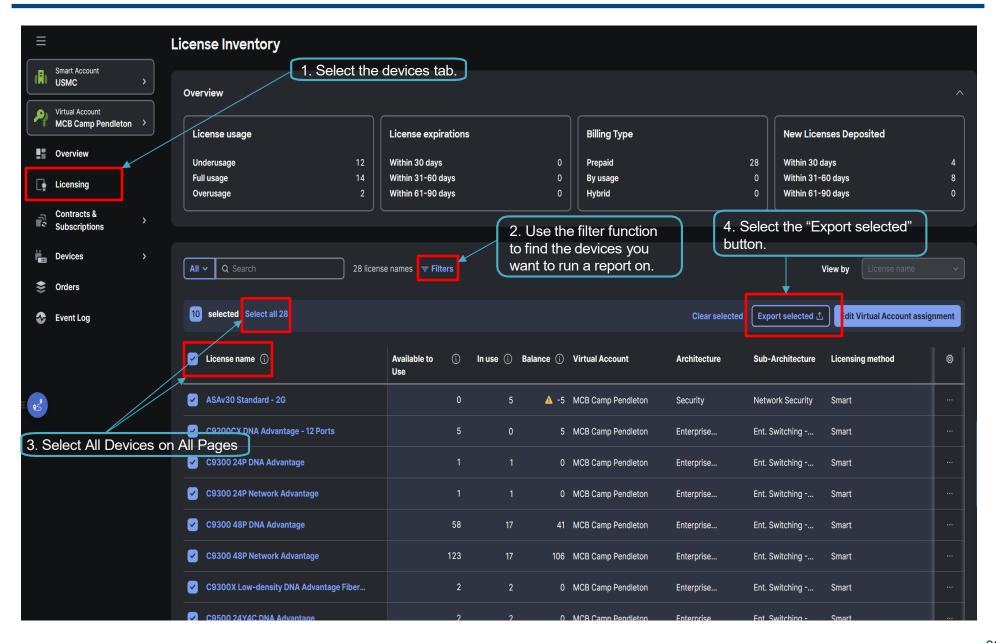




CLC License Reporting

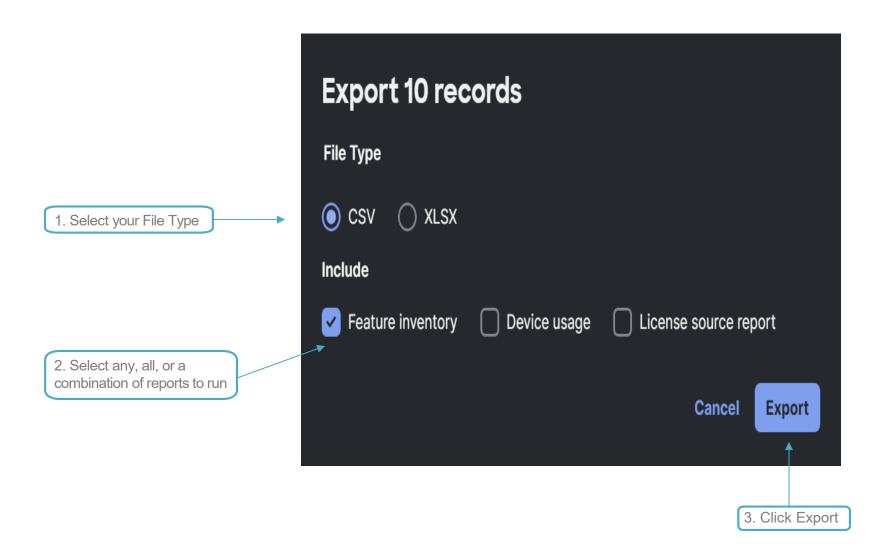


License



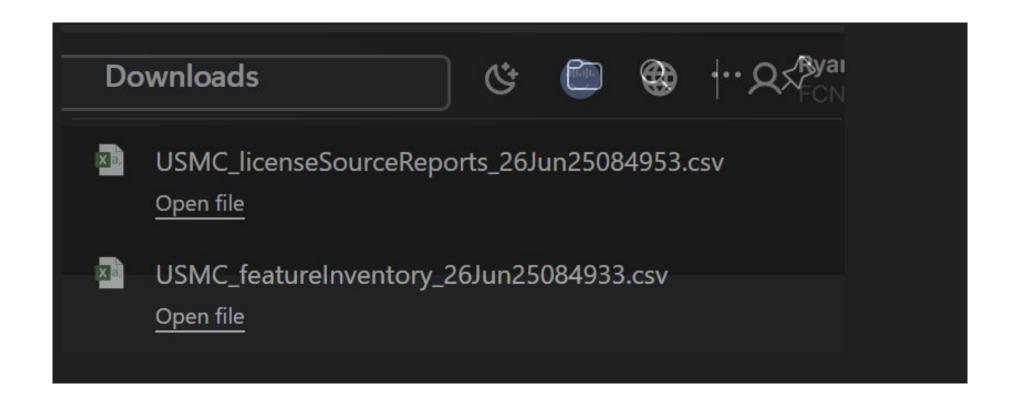


License





License





CLC Licensing Overusage





User(s) must review and respond to their assigned Virtual Account alerts.

Additional support is available by contacting USMCLicensing@external.cisco.com or USMC-GEMSS@fcnit.com



CLC Licensing

Alerts Review

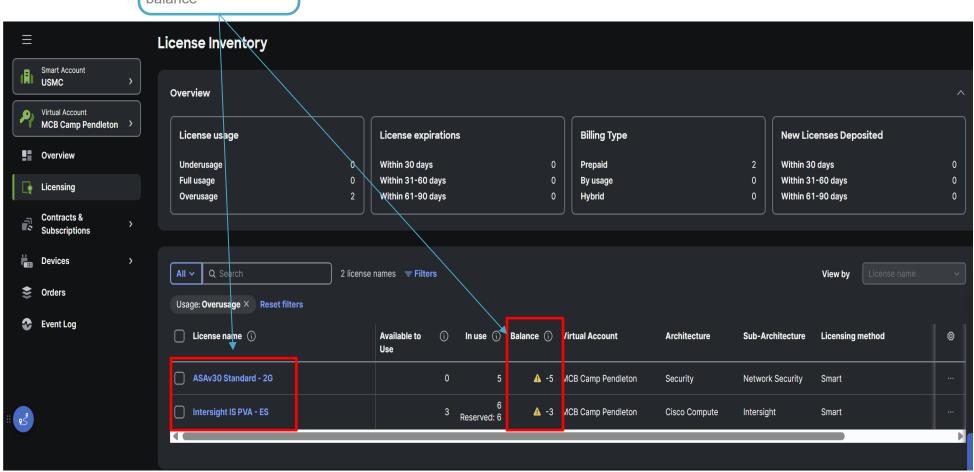




CLC Licensing

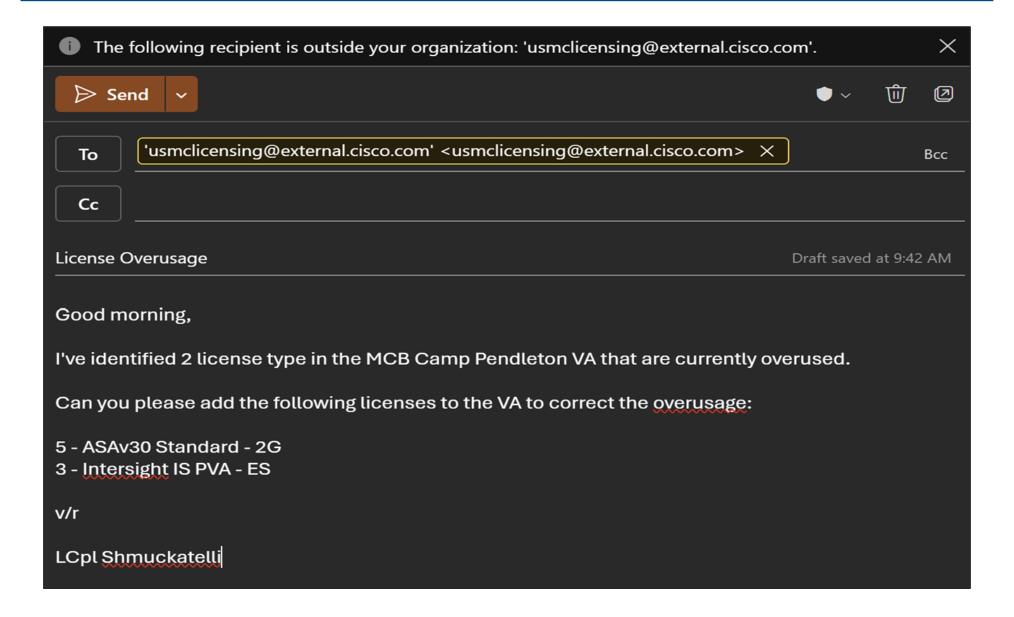
Alerts Review

Identify which license types have a negative balance





CLC Licensing Alerts Action





GEMSS Quick Reference

GEMSS Contract # 204250592

Quick Links

- GEMSS Website (Getting Started): https://usmc-gemss.com/getting-started/
- Cisco.com https://cisco.com
- Cisco Licensing Central: https://software.cisco.com/clc
- Software Central: https://software.cisco.com
- GEMSS Move, Add, Change, and Remove (MACR) document https://usmc-gemss.com/getting-started/

Escalation Support:

- HTOM: usmchtom@cisco.com
- Licensing Support: <u>usmclicensing@external.cisco.com</u>
- After Hours: <u>ggsghtom@epage.cisco.com</u>

Questions / More Information / Process Guides:

- USMC GEMSS Website: https://usmc-gemss.com
- FCN Support Email: <u>USMC-GEMSS@fcnit.com</u>

Technical Assistance Center (TAC):

USMC GEMSS Cisco Support: https://usmc-gemss.com/program-support/